

CARELINK ADVANTAGE CUSTOMER AGREEMENT

CareLink Advantage (A Division of Northern Communication Services Inc.)

230 Alder Street, Sudbury, Ontario, Canada P3C 4J2 (866) 876-7401

www.carelinkadvantage.ca

Billing Address		Install Address	
Name:		Name:	
Address:		Address:	
City:		City:	
Province:		Province:	
Postal Code:		Postal Code:	
Phone: Home (Work) Cell		Phone: Home (Work) Cell	

Billing ID#		Module #		DEALER #	
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CLA RATE:	\$	+ 15% HST	per month + tax(es) (includes rental if not purchasing)		
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One-time install/removal:	\$299.00	HST:	\$44.85	Total:	\$343.85
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Equipment Purchase:	\$N/A	HST:	\$	Total:	\$
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Customer Initial:		Note:	
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Above amounts are subject to applicable taxes.

Equipment List

Qty.	Part #	Description	Qty.	Part #	Description
	6001048XTLTETELUS	Alarm.com LTE TELUS Radio; Serial #:			
	6001048XTLTEATT	Alarm.com LTE ATT Radio; Serial #:			
	6009400IMAG	Alarm.com Internet Broadband Module; Serial #:			
	600105495RCNSUM4CCEHIPP	Simon XT 1.3 Panel, Incl Transformer & Battery; Serial #:			
	P081050415CC	Phone Line Cord		ADCV520IRCC	Fixed IR Camera
	60362N103195CCEHIPP	Crystal Door Contact		ADCV521IRCCEHIPP	Fixed IR Camera
	6080795RCCEHIPP	Motion Sensor		ADCV620PTCCEHIPP	Pan/Tilt Camera 360'
	CLABUTTON	Stationary Button		BOS-CL20CC	Bed Sensor reqs. 6067095R
	TX6010011	Smoke/Heat Detector		CHAIRSENSOR	Chair Sensor w/ 6067095R
	600652095	CO Detector		ABS-CL20CC	Under Mattress Bed Sensor
				TXE611	Water Sensor

The parties hereto agree that:

1. THE CARELINK ADVANTAGE (CLA) SYSTEM IF LEASED will remain the personal property of The CLA Dealer. The Dealer shall lease, instruct the Customer in the proper use of the CLA system, install or provide self installation instructions for the Customer, including all necessary devices and equipment, for the duration of this agreement, with the understanding that the entire system is and shall always remain the sole personal property of The Dealer and shall not be considered a fixture or a part of the realty, and Customer shall not permit the attachment thereto of any apparatus not furnished by The Dealer.

2. MONTHLY CHARGES. Customer agrees to pay CLA charges in the amount of the monthly rate listed above for the term of this agreement commencing on the first day of activation, and continuing monthly thereafter, all payments being due on the first of the month. Monthly monitoring & service fees shall be processed in the form of a pre-approved payment from a Canadian financial institution or a pre-approved charge to a valid VISA or MASTERCARD account. All transactions are in Canadian funds. CLA reserves the right to make reasonable rate adjustments.

3. Should the Customer default on payments for services rendered, CLA reserves the right to send the account payable to a third party for collection. It is understood and agreed that CLA may do so for the entire amount owing plus any and all collection costs that will be incurred.

Customer Initial: _____

4. **TERM OF AGREEMENT:** The term of this agreement shall be for a period of one month. This agreement shall renew itself month to month thereafter under the same terms and conditions, unless either party gives notice to the other of their intention to cancel services and terminate the contract. Should the Customer cancel services, no fees will be refunded to the Customer for the remaining undelivered services during the month of cancellation. The agreement termination date shall be considered to be the date the equipment is removed and returned to the CLA Dealer.

5. **MONITORING SERVICES:** Upon receipt of a signal, CLA or its designee communication center shall make every reasonable effort to speak with the Customer and dispatch the appropriate municipal emergency personnel response service or others as designated by the Customer. Customer acknowledges that signals which are transmitted over telephone lines, or other modes of communication pass through communication networks wholly beyond the control of CLA and CLA Dealers and are not maintained by CLA or CLA Dealers and, therefore, CLA and its Dealers shall not be responsible for any equipment failure which prevents transmission signals from reaching the central office monitoring center or damages arising there from. Customer agrees to furnish CLA with a written list of names and telephone numbers of those persons Customer wishes to receive notification of emergency conditions. All changes and revisions shall be supplied to CLA in writing. Customer acknowledges that CLA provides no response to a personal emergency response system signal except notification to the appropriate party, and that the provisions of this agreement exculpating and limiting CareLink Advantage and its Dealers liability are fully applicable to the personal emergency response system service. CLA may, without prior notice, suspend or terminate its services, in CLA'S sole discretion, in event of Customer's default in performance of this agreement or in event designee communication center facility or communication network is nonoperational or Customer's system is sending excessive communication. CLA is authorized to record all telephone conversations and shall own such recordings. The Customer acknowledges that upon termination, the CLA Dealer shall have the right to create an order to enter the premises upon reasonable notice to The Customer to remove and recover all equipment being used under this agreement. The Customer acknowledges that upon termination, if the Customer owns the equipment being used under this agreement, the CLA Dealer shall have the right to create an order to enter the premises upon reasonable notice to The Customer to reprogram the communication device so as to prevent CLA'S monitoring station from receiving any further alarm signals. This order may, at the CLA Dealer's discretion, be billable to the Customer at CLA'S then current rates.

6. **CUSTOMER CARE OF EQUIPMENT:** Customer agrees not to tamper with, remove or otherwise interfere with the CLA System. The equipment shall remain in the same location as installed and Customer agrees to bear the cost of repairs, replacement, relocation or additions to the system made necessary as a result of any painting, alteration, remodeling or damage, including damage caused by unauthorized intrusion to the premises, lightning or electrical surge, except for ordinary wear and tear, in which event repair or replacement shall be made by The CLA Dealer without additional charge.

7. The CLA panel may not work consistently with VOIP Internet connections.

8. The customer gives consent to receive SMS/Text messages without limit from CareLink Advantage (A Division of Northern Communication Services Inc.). Such consent can be withdrawn at any time.

9. **DELAY IN INSTALLATION:** CLA shall not be liable for any damage or loss including loss associated with personal injury or death sustained by Customer while awaiting the installation of CLA equipment. The Customer further acknowledges that many factors affecting installation dates (including but not limited to the availability of equipment from suppliers and ability of the Customer to provide high speed internet connection) are beyond the control of CLA and The CLA Dealer

10. **TESTING AND SERVICE OF THE CARELINK ADVANTAGE SYSTEM:** The parties hereto agree that the CLA System, once installed, is in the exclusive possession and control of the Customer, and it is the Customer's sole responsibility to test the operation of the personal emergency response system and to notify the Dealer if it is in need of repair or replacement.

11. **ASSIGNMENTS/WAIVER OF SUBROGATION RIGHTS:** Customer shall not be permitted to assign this agreement without written consent of CLA. Any such assignment without prior approval shall be deemed a breach of this agreement. CLA shall have the right to assign this contract and shall be relieved of any obligations created herein upon such assignment. Customer on its behalf and any insurance carrier, waives any right of subrogation Customer's insurance carrier may otherwise have against CLA or CLA's Dealers or subcontractors arising out of this agreement or the relation of the parties hereto.

12. **INDEMNITY:** Customer agrees to and shall indemnify and hold harmless CLA, and the CLA Dealer, its employees, agents and subcontractors, from and against all claims, lawsuits, including those brought by third parties, including reasonable attorneys' fees, and losses asserted against and alleged to be caused by CLA's and CLA Dealer's performance, negligent performance or failure to perform its obligations under this agreement. Parties agree that there are no third party beneficiaries of this contract.

13. This agreement shall be governed by the laws of Ontario.

14. **ADDITIONAL PAYMENTS.** In addition to the payments set forth herein, Customer agrees to be liable for and pay to CLA and The Dealer any excise, sales, property, or other tax, telephone line charges, and any increases thereof, which may be imposed upon CLA or The Dealer because of this agreement. Should CLA or the Dealer be required by existing or here after enacted law to perform any service or furnish any material not specifically covered by the terms of this agreement Customer agrees to pay CLA or The Dealer for such service or material.

15. **FALSE ALARMS/PERMIT FEES:** Customer is responsible for all alarm permits and permit fees, agrees to file for and maintain any permits required by applicable law and indemnify or reimburse CLA or The Dealer for any fines relating to permits or false alarms. CLA or The Dealer shall have no liability for permit fees, false alarms, false alarm fines, police, ambulance or fire response, any damage to personal or real property or personal injury caused by police, ambulance or fire department response to alarm, whether false alarm or otherwise, or the refusal of the police, ambulance or fire department to respond. In the event of termination of police or fire response by the municipal police or fire department this contract shall nevertheless remain in full force and Customer shall remain liable for all payments provided for herein. Should CLA or The Dealer be required by existing or hereinafter enacted law to perform any service or furnish any material not specifically covered by the terms of this agreement Customer agrees to pay CLA or The Dealer for such service or material.

Customer Initial: _____

16. CLA'S RIGHT TO SUBCONTRACT SPECIAL SERVICES: Customer agrees that CLA and the Dealer are authorized and permitted to subcontract any services to be provided by CLA to third parties who may be independent of CLA and The Dealer, and that CLA and The Dealer shall not be liable for any loss, damage or injury sustained by Customer by reason of any other cause whatsoever caused by the negligence of third parties. Customer acknowledges that this agreement, and particularly those paragraphs relating to CLA's disclaimer of warranties, exemption from liability, even for its negligence, limitation of liability and indemnification, inure to the benefit of and are applicable to any assignees, subcontractors and communication centers of CLA.

17. PERSONAL MEDICAL DISCLOSURE AUTHORIZATION: Any medical or other personal information provided by Customer to CLA and The Dealer may be disclosed by CLA and The Dealer to any personal emergency response personnel or medical personnel requesting same.

18. CONFLICTING DOCUMENTS. Should there arise any conflict between this agreement and Customer's purchase order or other document, this agreement will govern, whether such purchase order or document is prior to or subsequent to this agreement.

19. FULL AGREEMENT/SEVERABILITY. This agreement constitutes the full understanding of the parties and may not be amended or modified or cancelled except in writing signed by both parties. This contract shall be construed and governed exclusively according to the laws of the Province of Ontario, Canada and the laws of Canada applicable therein. Should any provisions of this agreement be deemed void, all other provisions will remain in enforceable. All agreements and/or copies, whether electronically signed or an original signed hardcopy are enforceable.

CareLink Advantage and Alarm.com Terms for Assistive Technology

Important -- Read Carefully: You have recently agreed to purchase monitoring products and services from an independently owned and operated provider ("**Dealer**"). CareLink Advantage (**CLA**) and Alarm.com Incorporated ("**Alarm.com**") has authorized the Dealer to market and sell to you CLA & Alarm.com's services ("**Alarm.com Services**") for your use with certain hardware and other products ("**Equipment**") that enable the Alarm.com Services. These CLA & Alarm.com Terms (Sections A1 through A12) are part of your legal agreement with the Dealer. **These CLA & Alarm.com Terms appear on the front and back of this page and contain, among other things, important warranty disclaimers (in Section A3) and limitations of liability (in Section A5) applicable to your use of the CLA & Alarm.com Services and the Equipment.** By signing your agreement with the Dealer, accessing the CLA & Alarm.com customer website or using any other part of the CLA & Alarm.com Services, you agree to be bound by these CLA & Alarm.com Terms. Although these CLA & Alarm.com Terms are part of your legal agreement with the Dealer, you acknowledge and agree that they may be enforced by CLA and/or Alarm.com directly.

A1. Pursuant to your agreement with the Dealer, you have agreed to purchase CLA & Alarm.com Services and/or Equipment from the Dealer. The Dealer is an independent contractor and not an agent of CLA & Alarm.com. You acknowledge and agree that (a) you have had the opportunity to read and review these CLA & Alarm.com Terms before entering into your agreement with the Dealer, (b) you accept the CLA & Alarm.com Terms and agree to be bound by them, and (c) if, for any reason, you don't remain a CLA & Alarm.com subscriber or if the CLA & Alarm.com Services become unavailable at your location for any reason, you will have no right of refund, return or deinstallation with respect to any CLA & Alarm.com Services or any Equipment, except if and to the extent otherwise required by law. CLA & Alarm.com may modify these CLA & Alarm.com Terms from time to time as required to comply with applicable law.

A2. The Equipment contains proprietary software of Alarm.com that is embedded in the hardware. Alarm.com solely owns and retains all rights, including all intellectual property rights, in the embedded software and all other Alarm.com materials (together, "**Alarm.com Materials**") and the Alarm.com Services. You agree that you will not (a) use, or cause or permit any other person or entity to use, any Alarm.com Materials or Alarm.com Services to design, build, market, or sell any similar or substitute product or service, or (b) cause, perform, or permit (i) the copying, decompilation, disassembly, or other reverse engineering of any Alarm.com Materials, (ii) the transferring or purported resale or sublicensing of any Alarm.com Materials, or (iii) the removal, delivery, or exportation of any Alarm.com Materials outside Canada or the United States or any other act in violation of any relevant export laws or regulations.

A3. THE SOLE WARRANTY PROVIDED BY CLA & ALARM.COM WITH RESPECT TO THE CLA & ALARM.COM SERVICES, ALARM.COM MATERIALS AND EQUIPMENT IS A LIMITED WARRANTY TO USE COMMERCIALY REASONABLE EFFORTS TO CORRECT OR BYPASS A MATERIAL DEFECT IN THE CLA & ALARM.COM SERVICES, IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET FORTH IN THESE CLA & ALARM.COM TERMS ("**LIMITED WARRANTY**"). THE LIMITED WARRANTY IS NOT EXTENDED TO YOU UNLESS YOU HAVE ACCEPTED THESE CLA & ALARM.COM TERMS AND REMAIN BOUND BY THESE TERMS AND CONDITIONS. THE LIMITED WARRANTY IS FOR YOUR BENEFIT ONLY AND MAY NOT BE ENFORCED BY ANY OTHER PERSON OR ENTITY. EXCEPT FOR THE LIMITED WARRANTY WITH RESPECT TO CLA & ALARM.COM SERVICES, **ALL CLA & ALARM.COM SERVICES, ALL EQUIPMENT AND ALL ALARM.COM MATERIALS THAT ARE OR MAY BE PROVIDED BY CLA & ALARM.COM ARE PROVIDED "AS IS," WITH ALL FAULTS.** TO THE MAXIMUM EXTENT PERMITTED BY LAW, CLA & ALARM.COM DISCLAIMS (a) ALL EXPRESS WARRANTIES TO YOU, OTHER THAN THE LIMITED WARRANTY, (b) ALL IMPLIED WARRANTIES TO YOU OF ANY KIND, AND (c) ALL WARRANTIES TO OR FOR THE BENEFIT OF ANY OTHER PERSON OR ENTITY, WHETHER EXPRESS OR IMPLIED. THE IMPLIED WARRANTIES DISCLAIMED HEREIN, TO THE MAXIMUM EXTENT PERMITTED BY LAW, INCLUDE ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, SYSTEMS INTEGRATION, QUIET ENJOYMENT, OR NON-INFRINGEMENT. EXCEPT FOR THE LIMITED WARRANTY, THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, AND EFFORT OF ALL CLA & ALARM.COM SERVICES, ALL EQUIPMENT AND ALL CLA & ALARM.COM MATERIALS SHALL BE WITH YOU. CLA & ALARM.COM SHALL HAVE NO RESPONSIBILITY FOR EQUIPMENT WHICH IS MANUFACTURED BY THIRD PARTIES.

A4. The prices we charge for the CLA & Alarm.com Services and Equipment reflect the value of the goods and services CLA & Alarm.com provides and not the value of your premises or its contents or any losses associated with personal injury or death. You understand and agree that CLA & Alarm.com is not an insurer of your property or the personal safety of persons in or around your premises. If you feel that you need insurance, you should obtain it from a third party. You understand and agree that (a) the CLA & Alarm.com Services and Equipment may not detect or prevent an unauthorized intrusion onto the premises or other emergency condition such as fire, smoke, carbon monoxide, medical emergencies or water damage; (b) it is difficult to determine in advance the value of the property that might be lost, stolen, damaged or destroyed if the CLA & Alarm.com Services or Equipment fail to operate properly; (c) it is difficult to determine what portion, if any, of any property loss, personal injury or death would be proximately caused by

Customer Initial: _____

CLA'S & Alarm.com's: (i) breach of these CLA & Alarm.com Terms, (ii) failure to perform, (iii) negligence (including gross negligence), or (iv) any failure of the CLA & Alarm.com Services or Equipment.

A5 YOU AGREE THAT CLA'S & ALARM.COM'S LIABILITY TO YOU FOR ALL HARM, DAMAGES, INJURY OR LOSS SHALL BE LIMITED TO THE GREATER OF ONE THOUSAND DOLLARS (\$1,000.00) OR THE ANNUAL AMOUNT THAT CLA & ALARM.COM RECEIVES FOR YOUR USE OF THE CLA & ALARM.COM SERVICES, AND THIS SHALL BE YOUR ONLY REMEDY REGARDLESS OF WHAT LEGAL THEORY IS USED TO DETERMINE THAT CLA & ALARM.COM WAS LIABLE FOR THE HARM, DAMAGES, INJURY OR LOSS. YOU FURTHER AGREE THAT THE LIMITATION OF LIABILITY IN THIS SECTION A5 SHALL APPLY (a) EVEN IF IT IS DETERMINED THAT CLA & ALARM.COM CAUSED THE HARM, DAMAGES, INJURY OR LOSS TO YOU OR SOMEONE IN OR AROUND YOUR PREMISES (INCLUDING EMPLOYEES AND INVITEES) AND (b) TO ALL HARM, DAMAGES, INJURY OR LOSS INCURRED INCLUDING ACTUAL, DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, PROPERTY DAMAGE AND LOSSES DUE TO BUSINESS INTERRUPTION, LOSS OF PROFITS, PERSONAL INJURY OR DEATH. YOU MAY OBTAIN FROM CLA & ALARM.COM A HIGHER LIMITATION OF LIABILITY BY PAYING AN ADDITIONAL FEE TO CLA & ALARM.COM. IF YOU ELECT THIS OPTION, A RIDER WILL BE ATTACHED TO THESE CLA & ALARM.COM TERMS WHICH WILL SET FORTH THE AMOUNT OF THE HIGHER LIMITATION OF LIABILITY AND THE AMOUNT OF THE FEE. AGREEING TO THE HIGHER LIMITATION OF LIABILITY DOES NOT MEAN THAT CLA & ALARM.COM IS AN INSURER. YOU WAIVE ALL SUBROGATION AND OTHER RIGHTS OF RECOVERY AGAINST US THAT ANY INSURER OR OTHER PERSON MAY HAVE AS A RESULT OF PAYING ANY CLAIM FOR HARM, DAMAGES, INJURY OR LOSS TO YOU OR ANY OTHER PERSON OR ENTITY.

A6. If any of your employees, guests, relatives, invitees, or insurers, or any other person or entity connected to you, or any person or entity who seeks to assert rights they claim are derived from your relationship with CLA & Alarm.com, attempts to hold CLA & Alarm.com responsible for any harm, damages, injury or loss (including property damage, personal injury or death) connected with or resulting from (a) a failure of the CLA & Alarm.com Services or Equipment, (b) CLA's & Alarm.com's negligence (including gross negligence), (c) any other improper or careless activity of CLA & Alarm.com, or (d) a claim for indemnification or contribution, you will reimburse CLA & Alarm.com for (i) any amount which CLA & Alarm.com is required to pay or which CLA & Alarm.com reasonably agree to pay in settlement of the claim, and (ii) the amount of CLA's & Alarm.com's reasonable attorney's fees and disbursements (on a substantial indemnity basis) and any other losses and costs that CLA & Alarm.com may incur in connection with the harm, damages, injury or loss.

A7. You understand and agree that these CLA & Alarm.com Terms, and particularly Sections A5 and A6, shall (a) apply to and protect the employees, officers, shareholders, parent companies, directors, agents, licensors, representatives and affiliates of CLA & Alarm.com, and those for whom at law CLA & Alarm.com is responsible, and (b) be binding on your heirs, executors, estate trustees, administrators, custodians, trustees, agents and successors.

A8. TO THE EXTENT PERMITTED BY LAW, YOU AGREE THAT NO LAWSUIT OR ANY OTHER LEGAL PROCEEDING CONNECTED WITH THE CLA & ALARM.COM SERVICES OR EQUIPMENT SHALL BE BROUGHT OR FILED BY YOU MORE THAN ONE (1) YEAR AFTER THE INCIDENT GIVING RISE TO THE CLAIM OCCURRED. IN ADDITION, ANY SUCH LEGAL PROCEEDING SHALL NOT BE HEARD BEFORE A JURY. EACH PARTY WAIVES ANY RIGHT TO A JURY TRIAL. TO THE EXTENT PERMITTED BY LAW, YOU AGREE THAT YOU WILL NOT BRING ANY CLASS ACTION LAWSUIT AGAINST CLA & ALARM.COM OR BE A REPRESENTATIVE PLAINTIFF OR PLAINTIFF CLASS MEMBER IN ANY SUCH LAWSUIT.

A9. If you are a resident of Canada, these CLA & Alarm.com Terms shall be governed by and construed in accordance with the laws of the Province of Ontario and the Federal laws of Canada applicable therein and each of the parties hereto agrees irrevocably to conform to the non-exclusive jurisdiction of the Courts of such Province.

A10. If any provision of these CLA & Alarm.com Terms or the application of any such provision to any person, entity or circumstance shall be held invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability shall not affect the enforceability or validity of the remaining portions of these CLA & Alarm.com Terms and such unenforceable or invalid other provision or portion thereof shall be severed from the remainder of these CLA & Alarm.com Terms. The parties intend that all disclaimers of warranties, limitations of liability, and exclusions of damages in these CLA & Alarm.com Terms shall be upheld and applied to the maximum extent permitted by law. CLA & Alarm.com are an intended third-party beneficiary of these CLA & Alarm.com Terms and shall have the right to enforce and/or otherwise invoke any and all provisions set forth in any of these CLA & Alarm.com Terms directly. The words "include," "includes" and "including" shall be deemed to be followed by the phrase "without limitation."

A11. These CLA & Alarm.com Terms constitute the entire agreement between the parties with respect to all the matters herein and the execution of the legal agreement with the Dealer has not been induced by, nor do any of the parties rely upon or regard as material, any representations or writings whatever not incorporated herein and made a part hereof and may not be amended or modified in any respect except by written instrument signed by the parties hereto.

A.12. The parties hereto expressly agree that where these Terms conflict with or contradict the terms and conditions contained in the Dealer Agreement, these CLA & Alarm.com Terms shall govern and take priority.

Activation of new accounts occurs within 2 business days of completion of installation.

_____ Signature of Customer	_____ Print Customer Name	_____ Date
_____ Power of Attorney signature (POA) (if appl.)	_____ Print Power of Attorney Name	_____ Date
_____ POA verified by (Signature):	_____ Print Name	_____ Date
_____ Signature of Dealer	_____ Print Dealer Representative Name	_____ Date

Customer Initial: _____

PRE-AUTHORIZED PAYMENT FORM**PRE-AUTHORIZED PAYMENT BY BANK ACCOUNT**

****Note: All dishonored pre-authorized bank payments will be subject to a \$45.00 administration fee****

I/We authorize Northern Communication Services Inc. (NCS), and the financial institution designated (or any other financial institution I/We may authorize at any time) to begin deductions as per my/our instructions for regular recurring, payments as outlined on our sales agreement with NCS. **The Payor and Payee mutually agree to waive the pre-notification requirement of debit and payments for the full amount of services billed will be debited to my/ our specified account on the 1st working day of the billing cycle month as outlined on my/ our NCS contract. NCS will obtain my/our authorization for any other one-time sporadic debits.**

This authority is to remain in effect until NCS has received written notification from me/us of its change or termination. This notification must be received at least ten (10) business days before the next debit is scheduled at the address provided below. I/We may obtain a sample cancellation form, or more information on my/our right to cancel PAD Agreement at my/our financial institution or by visiting www.cdnpay.ca.

NCS may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least 10 days prior written notice to me/us.

I/We have certain recourse rights if any debit does not comply with this agreement. For example, I/We have the right to receive reimbursement for any PAD that is not authorized or is not consistent with this PAD Agreement. To obtain a form for a Reimbursement Claim, or for more information on my/our recourse rights, I/We may contact my/our financial institution or visit www.cdnpay.ca

PLEASE PRINT				PLEASE ATTACH A VOID CHEQUE - OR - PROVIDE THE FOLLOWING:			
Customer Name:				Financial institution (FI):			
				Address:			
City/Town:				City/Town:			
Province:		Postal Code:		Province:		Postal Code:	
Phone # (Res.):				FI Account Number:			
				FI Transit number (Branch – 5 digits; FI – 3 digits):			
TYPE OF SERVICE							
Personal		Business					
NCS Account #:				DO NOT COMPLETE ABOVE IF ATTACHING A VOID CHEQUE			
Module #							

****Note: All Pre-authorized credit card payments with expired credit cards and/ or declined payments will be subject to a \$25.00 administration fee****

PRE-AUTHORIZED DEBITS PAYMENT BY CREDIT CARD (PAP)					
CREDIT CARD TYPE (check one)			CARD #	EXPIRY DATE	NAME ON CARD
VISA		MASTERCARD			
Date:	X	Authorized Signature(s):		X	

Customer Initial: _____